

Family Health Omaha System Users Group

October 5, 2007

Jackie Zmuda, CareFacts; Luzette Samargia & Julie Burns, St. Louis County; Karen Lindberg, Dakota County; Emily Robb, Emily Drager, & Jill Timm, Washington County; Amy Lytton; Cathy Gagne, St. Paul-Ramsey County; Karen Monsen, University of Minnesota

1. Reasons for being:

- Working together to maintain consistency between counties using the Omaha System

(We would have to do this on our own anyway so it's more efficient to do work on this together)

- Improves practice for everyone

- Share discussion about how we use the Omaha System

- Valuable to revisit our previous thinking and revise our products to stay current as a group and make sure we don't need to correct our direction

- Products are good and people are using them – they are very useful for people just starting to use the Omaha System

- Re-looking at KBS rating guides together is better

- Coordination of all of the input from practice settings around KBS rating guides

- Convene staff from all counties to meet together around practice and documentation issues

- Peer support across counties

- need help to answer question of how to engage people in using the Omaha System

- We could do joint practice improvement projects (PIP) based on our outcomes

- Web site! Member area to share minutes and documents. Send your current pathways to Amy for the Web site by January 15, 2008.

- ### 2. My Health Minnesota – Go Local. This is a new National Library of Medicine project, with local Minnesota resources. The Minnesota project is coordinated by the Biomed Library at the University of Minnesota, in collaboration with many community partners. It consists of consumer health information from reliable sources (Medline Plus) and has local health resources directory (Go Local) for Minnesota. There is a contact form to suggest resources in your local area. All resources are evaluated for quality and monitored to make sure they are current.

<http://apps.nlm.nih.gov/medlineplus/local/minnesota/homepage.cfm?areaid=30>

3. Informal discussion about data analysis across counties. The Omaha System problem that we all have the least success with is Substance use. Karen Monsen will present this information more formally at the next Omaha System User Group meeting.
4. Spokane County has expanded on our work with KBS rating guides. They have provided us with a copy! We decided to review it to see what we can learn from their work.
5. Tasks for next meeting:

Create member area on web site (past minutes) – Amy Lytton

Spokane KBS rating guide review:

Income – Julie Burns

Residence – Luzette Samargia

Communication with Community Resources - Jackie Zmuda

Mental Health - Karen Lindberg

Caretaking/Parenting - Karen Lindberg

All the substance use pathways- Washington County

Postpartum - Cathy Gagné

Social Contact - Jackie Zmuda

Pregnancy – Linda Schwichtenberg

Web site sponsorship question - Jackie Zmuda

Someday:

Video conference? Web cams? Do we want to do a multi-county substance use practice project?

Next meeting: November 26, 2007; 11-1 PM; location TBD, remember to bring your lunch!

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1. Omaha System Users Groups are becoming more common. Would we like to partner with others groups in any way? Perhaps we could host an all-Omaha System Users Group meeting at the Omaha System conference in 2009?

2. We are interested in the Central MN Omaha System Users Group dental varnish pathway and KBS rating guides – we will ask if they would like to post on phiddleheads.org

3. All of our agencies and programs are invited to post pathways and KBS rating guides on phiddleheads.org. Submit to amy@phiddleheads.org in electronic form by January 15, 2008

4. Updates:

a. CareFacts: New release for public health hopefully in January, user conference on November 8, 2007. For more information, please contact jackiez@carefacts.com

b. St. Louis Co: Developed a new CF team in January - priority to develop a user guide documentation procedures - St. Louis Co short cut version - very helpful to review - quality improvement project. Ready for distribution! Redoing pathways into build-able pathways. In the adult health world, Social Services wanted to look at CF. Julie presented Omaha System and software. Senior manager wondered if the adult health model should look at health outcomes.

c. Dakota County Seniors: Using the Omaha System in low income senior centers. Heart health, resource use. Mobility and pain are more often actual problems than heart disease. The portrait of the population came from using the Omaha System. What to do with that information? Sit to stand and balance exercises for everyone. What to do with vital signs information? SPSS users group. Status ratings based on blood pressure was useful.

d. Dakota County Family Health: Interrater reliability - large group exercise with four small groups. Behavior is hard to rate on a first visit. Regular IRR discussion at meetings. Audits are done electronically quarterly. Procedure manual review this fall. Oral health pathway - issues around oral health. Children's dental services housed in Dakota County. Serving kids and pregnant women. How to use Home Safety Checks within Residence problem. As a result of the IRR efforts, changed admission notes to help PHNs rate more accurately.

e. Amy Lytton: now self-employed consultant and Web site developer!

f. Cathy Gagné: New CareFacts clinical coordinator for Ramsey Co. Updating practice standards. What is minimum practice? Updating pathways that go with that! Big project. Looking at the research - do we have the appropriate interventions? What do you actually put in an intervention? Thinking about asthma and

hypertension for MCH population.

g. Scott County: Organizing Omaha System users group within Scott County (DP&C and MCH primarily) developing pathways for community interventions, emergency preparedness interventions. Establish outcomes of her work. Noreen has done a lot of work with DP&C team and data. Pathways for outcomes with Juvenile Alternatives programs - assessments and classes. Getting buy-in from several groups. There is a lot of community level thinking going on – with many new community pathways to document community outcomes.

h. Washington County Family Health Nursing Team: Jill is new program manager. New Omaha System experts: Emily Robb and Emily Drager - will update the procedure manual after the new CF version. Recently did an Omaha System update for DP&C team and Healthy Communities team to help differentiate between the Omaha System and the software. The Community Health Informatics Group has been helpful to support each other across teams. One of the challenges is the individual clinical model and trying to adapt that language to community clients. (Client visit = coalition meeting!) Informatics gives us ability to look at outcomes and activity. New nurse orientation is going well using procedure manuals. Plan to work on new pathways for the Metro Alliance for Healthy Families home visiting program.

i. Washington County Healthy Communities team: Started using CF and the Omaha System January 1. Charting on coalitions, last name coalition, first name (group). Two pathways - one for all coalitions and one to add specific problem. "Charting" is nurse oriented. Others calling it charting/documentation. It's going well! Some people are charting more than others - program manager now has reports to monitor.

j. CHAMP Software: Have been addressing new Medicare regulations, and working on new web-based software.

k. Karen Monsen: now assistant professor at University of Minnesota School of Nursing, working on new avenues for Omaha System data analysis to assist local agencies.

5. 2008 Meetings

We will plan four meetings for 2008 – will set the dates and topics at our next meeting.

Beth suggested a focus on data use - what should we be doing? Data institute? Data management? What are our outcomes? How to clean the data? What are the emerging trends? Collaborate with SPSS User Group?

6. Next meeting November 26, 2007; 1-3 PM, Location TBD.

Agenda:

Nursing Students and the Omaha System; possible collaboration with the Henry Street Consortium.

Presentation on sharing data across counties: our findings, and what next?

Local updates

Set meeting dates and suggest agenda items for 2008